

**Utility Appeals Board  
November 1, 2018  
Council Chambers  
Draft Minutes**

In attendance:

*Representing the Board:*

Councilor Brent Todd, Deputy City Manager Carlos Baía, Beth Campbell

Absent: Tom Arnold

*Representing the Staff:*

Jeff Hoadley, Adam Clark, Lucy Muhlfelder, Teresa Segalini

*Meeting called to order at 5:15 p.m.*

1. Case 2018-002: 177 Pleasant Street

Martha Marshall, the appellant, explained that the water usage in her business' irrigation system increased dramatically at the end of 2017. She had Gilford Well come out in May 2018 to inspect the system and make any necessary repairs to what was assumed to be a leak somewhere in the system. Gilford Well inspected the irrigation system in May 2018 and made repairs. However, in June and July the water usage increased dramatically again. Gilford Well came out again and determined that there was a leak in the main line at the valve box. Ms. Marshall questioned whether the leak was related to the City's repaving work of nearby Tuttle Street in 2017. However, the technician from Gilford Well noted in the "completion notes" section of the July 2018 invoice to Ms. Marshall that the "leak did not appear to be caused by digging that was done in that area. This leak was due to a failed plug at the end of the main line."

Councilor Todd stated that the water was used but noted that there was no sewer component to this bill since this was an irrigation account. He suggested that Ms. Marshall may wish to take this issue up with Gilford Well.

In light of the facts presented, the Board could find no grounds to support the appellant's request.

Motion was made by Councilor Todd to deny the appeal; seconded by Ms. Campbell.

Motion passes 3-0.

Ms. Campbell moved to waive the late fees/interest associated with the bills in question; seconded by Councilor Todd. Motion passes 3-0.

*Meeting adjourned at 5:35 p.m.*