



Concord General Services
311 North State Street, Concord, NH 03301
www.concordnh.gov/generalservices



How to Check for Leaks

INSPECT:

The leak might be easier to find than you think:

- Are any faucets dripping?
- Can you hear water running in the toilet tank?
- Do you have to jiggle the handle of the toilet to get it to stop running?
- Can you take the top off the tank and see water is flowing into the overflow tube?

DETECT:

If no quick observations are successful, try these options:

Food Coloring

Put food coloring into the toilet tank and DO NOT FLUSH. Wait at least 30 minutes. If there is color in the bowl, then water is leaking into the bowl and down the drain.

Shut Everything Off

Ensure all fixtures in the house are off when leak detecting. Go to the water meter. On top of the meter dial there is a small blue triangle or star (“snowflake”). If the dial is moving, then water is going through the meter. If all of your water fixtures are off and the meter is running, then there is a leak.



Check Your Meter

Take a meter reading when you are sure there will be no usage (before you go to bed at night and then again in the morning before usage starts). If the reading has changed, then water has flowed through your meter, which is a sign of a potential leak. Watch our [YouTube video](#) to learn how to read your water meter.

RESULTS:

What if I find a leak? What if I don't find a leak?

Positive Results

If you think you have a leak and don't want to attempt repairs yourself, you should call a licensed plumber. Consider upgrading the fixture to a WaterSense labeled model to reduce water consumption and potentially save on utility costs! Look for the WaterSense label.



Negative Results

If you are unable to detect a leak, but see that your meter is still running, or simply cannot find your water meter, contact our **Utility Billing Division, Monday through Friday from 8:00am to 5:00pm at (603) 225-8693**. At your request, staff can make an appointment for a utility technician to make a house call. Keep in mind they cannot fix a leak, but would be more than happy to help quickly identify it.