# **2013 Water Quality Report**

City of Concord, New Hampshire (EPA PWS #0501010)

What is the purpose of this report?

Since 1999 all public water systems have been required to provide an annual water quality report to their customers. It must detail the quality of your drinking water, where it comes from, and where you can get more information.

The report must list all regulated drinking water contaminants found in your water, and compare them to standards known as Maximum Contaminant Levels (MCLs).

The City of Concord is pleased to report that your drinking water meets or exceeds all state and federal standards for water quality and treatment.

The sources of drinking water (both tap water and bottled water) include lakes, rivers, springs and wells. Water by its nature tends to dissolve and erode materials as it travels over land or through the ground. As a result, naturally occurring substances as well as contaminants resulting from human activity may be present in our source waters.

## These contaminants may include:

**Microbes**, such as bacteria, protozoa, and viruses, which may come from septic systems, sewage treatment plants, livestock, and wildlife. (examples: E. coli, Giardia, Cryptosporidium, Hepatitis A)

Inorganic chemicals, such as salts and metals, which can be naturally occurring or from stormwater runoff, industrial or domestic wastewater, and farming (examples: arsenic, phosphates).

Volatile Organic Compounds and Synthetic Organic Compounds which originate from industrial discharges, agriculture, gas stations, storm-water runoff, residential uses and septic systems. (examples: MtBE, pesticides, herbicides)

Radioactive contaminants, which can be naturally occurring or may result from oil and gas production and mining activities. (example: radon)

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Similarly, the bottled water industry is regulated by the US Food and Drug Administration (FDA) which must provide the same protection for public health.

#### Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's *Safe Drinking Water Hotline at 1-800-426-4791*.

Do I need to take special precautions? Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek

advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

#### What is the source of my drinking water?

Penacook Lake in West Concord is the City's primary water supply. The City can supplement this supply when necessary by using its pumping station on the Contoocook River. Concord also has a well water supply along the Soucook River, which is now managed as an emergency or back-up supply.

Water drawn from Penacook Lake and the Contoocook River passes through the Concord Water Treatment Plant where it is cleaned, filtered, and disinfected in a process known as Conventional Treatment. After this initial treatment, fluoride is added, and the pH and alkalinity are adjusted to reduce the natural corrosiveness of the water. Finally, the chlorine disinfectant is converted to a longer lasting form called monochloramine, which protects the treated water from microbial re-contamination on the way to homes and businesses.



**System Name:** City of Concord, NH **EPA ID: 0501010** 

# Results of 2012 Water Quality Testing All tests were done during 2012 unless otherwise indicated.

## Table 1. Hutchins Street Water Treatment Plant - Penacook Lake

#### **SUBSTANCES FOUND:**

Substance (Date Tested)	Level Measured		MCL	MCLG	Meets Limits?	Likely Source
Barium	Highest Measurement:	0.003 mg/L	2 mg/L	2 mg/L	YES	Erosion of natural deposits.
Chloramines	Average	2.2 mg/L	MRDL: 4 mg/L	MRDLG: 4 mg/L	YES	Water additive used to control microbes.
	Range of Measurements:	1.6 - 2.4 mg/L				
Copper (2011)	90th Percentile:	0.045 mg/L	AL: 1.3 mg/L	1.3 mg/L	YES	Corrosion of household plumbing systems; erosion of natural deposits; leaching of wood pre-
	# above the AL:	0 sites				servatives.
Fluoride	Average:	0.8 mg/L	4 mg/L	4 mg/L	YES	Erosion of natural deposits; water additive which promotes strong teeth; waste from fertilizer and aluminum factories.
	Range of Measurements:	0.7 - 0.8  mg/L	g/ _			
Lead (2011)	90th Percentile:	3 μ/L	AL: 15 μ/L	0 μ/L	YES	Corrosion of household plumbing systems, erosion of natural deposits.
	# above the AL:	1 site	λε. 10 μ/L			
Total Organic Carbon (TOC)	Average % Removal:	39%	TT: minimum removal is 26%, or must meet alternate	n/a	YES	Naturally present in surface waters.
	Range of % Removal:	33% - 42%	criteria.			
Total Haloacetic Acids (HAA5s)	Highest Annual Average:	20 μ/L	Annual Average 60 μ/L.	n/a	YES	By-product of drinking water disinfection with chlorine.
	Range of Measurements:	$10-25~\mu/L$	Aillidal Average 00 μ/L.			
Total Trihalomethanes (TTHMs)	Highest Annual Average:	31 μ/L	Annual Average	n/a	YES	By-product of drinking water disinfection with chlorine.
	Range of Measurements:	$23-39~\mu/L$	80 μ/L.			
Turbidity	Highest Measurement:	1.00 NTU	TT: maximum of 1 NTU and at least	n/a	YES	Soil runoff.
	Lowest Monthly OK	99.4%	95% of tests ≤ 0.3 NTU.			

What is Turbidity? Why do we measure it? It is a measure of the cloudiness of the water. Surface water systems monitor it because it is a good indicator of water quality and thus helps measure the effectiveness of the treatment process.

Although the City's wells are not in regular use, we monitor water quality according to the required schedule. If the wells were to be activated, the water would be disinfected, pH and alkalinity adjustments would be made, and fluoride would be added.

# Table 2. Sanders Station Wells - emergency use only

#### SUBSTANCES FOUND:

Substance (Date Tested)	Level Measured		MCL	MCLG	Meets Limits?	Likely Source
Barium	Average Range	0.003 mg/L 0.002 – 0.004 mg/L	2 mg/L	2 mg/L	YES	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.
Chromium	Average Range	< 1 μg/L < 1 – 1 μg/L	100 μg/L	100 μg/L	YES	Discharge from steel and pulp mills; erosion of natural deposits.
Fluoride	Average Range	0.1 mg/L < 0.1 – 0.2 mg/L	4 mg/L	4 mg/L	YES	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories.
Nitrate (as Nitrogen)	Average Range	0.2 mg/L < 0.5 – 0.6 mg/L	10 mg/L	10 mg/L	YES	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.

#### **Definitions:**

**MCLG - Maximum Contaminant Level Goal:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**MCL** - **Maximum Contaminant Level**: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**AL - Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**TT - Treatment Technique:** A required process intended to reduce the level of a contaminant in drinking water.

**MRDL - Maximum Residual Disinfectant Level:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG** - Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**mg/L** - milligrams per Liter. A unit of concentration, also called parts per million, or ppm.

**ug/L** - micrograms per Liter. A unit of concentration, also called parts per billion, or ppb.

**n/a** - not applicable.

NTU - Nephelometric Turbidity Unit.

**TTHM** - Total Trihalomethanes.

**HAA5** – Haloacetic Acids.

Less than. Below the limit of detection. Less than detectable.

#### **Source Water Assessment Summary.**

The NH Department of Environmental Services evaluated community water sources throughout New Hampshire for 14 risk factors that could affect water quality. Examples of these risk factors include; proximity of highways, proximity of known contamination, and percentage of urban land cover. A summary of the 2003 assessment of Concord's three sources is shown below. This data is ten years old; the risks may have changed.

Risk Factor Rating		Penacook Lake	Contoocook River	Well Water	
		# of factors	# of factors	# of factors	
	High	0	2	2	
	Medium	1	6	2	
	Low	11	3	8	

The complete Source Assessment Report is available for review at the Concord Water Treatment Plant (David Brennan (603)225-8696), or online at <a href="https://www.des.nh.gov/organization/divisions/water/dwgb/dwspp/dwsap.htm">www.des.nh.gov/organization/divisions/water/dwgb/dwspp/dwsap.htm</a> .

#### We want you to know this about Lead:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Concord Water System is responsible for high quality drinking water, but cannot control the variety of materials used in your plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing cold water from your tap for at least 30 seconds before using water for drinking or cooking. Do not use hot water for drinking and cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <a href="http://water.epa.gov/drink/info/lead/index.cfm">http://water.epa.gov/drink/info/lead/index.cfm</a>

## A message about Fluoride:

"Your public water supply is fluoridated. According to the Centers for Disease Control and Prevention, if your child under the age of 6 months is exclusively consuming infant formula reconstituted with fluoridated water, there may be an increased chance of dental fluorosis. Consult your child's health care provider for more information."

#### **Getting Involved:**

The City of Concord welcomes public input on the programs and activities of all of the city departments. We encourage residents to contact their City Councilor, the General Services Director, or the Water Plant Superintendent to express concerns or interest in the operation of the City's water utility.

## Concord's water supply is managed by the General Services Department:

Administrative offices	311 North State Street			
Business hours	Monday-Friday 8:00 to 5:00			
Main phone line	(603) 228-2737			
Chip Chesley - Director General Services Depar	tment			
	cchesley@concordnh.gov			
Dave Brennan - Superintendent Water Treatment Plant				
(603) 225-8696, or	dbrennan@concordnh.gov			
Billing or metering / New water service	(603) 225-8693			
No or low water pressure / Rusty water	(603) 228-2737			
Water quality questions, complaints, or testing	(603) 225-8696			
Tours of the Water Plant	(603) 225-8696			
City Website	http://www.concordnh.gov			

#### **Thank You Sample Site Hosts!**

We are grateful to the businesses and organizations that have regularly allowed us into their facilities to collect water samples. Thanks to them we are able to meet our water quality monitoring requirements and keep close tabs on the water coming to your neighborhood.

Our sample site hosts are:

**Banks Chevrolet Beaver Meadow Golf Course Briar Pipes Apartments** Citizens Bank – Penacook **Concord Country Club Concord Library Concord Monitor Delta Dental** E J Prescott, Inc. **Foxfire Property Management Hannafords Supermarket HealthSouth Rehabilitation Hospital Heights Fire Station Hoods Dairy Foods** Irving Gas - Fisherville Rd **New Hampshire Liquor Commission Quality Cash Market** Saint Paul's School **Steeplegate Mall** Sovereign Bank – McKee Square **Trinity Baptist Church** The Turner Group **UNH School of Law Franklin Pierce Law Center** WalMart

Hall Street and Penacook Wastewater Plants